

**Silent Gliss Ltd**  
Pyramid Business Park, Poorhole Lane  
Broadstairs, Kent CT10 2PT

Telephone: ++44 (0) 1843 863571  
Fax Sales: ++44 (0) 1843 864503  
Fax Admin: ++44 (0) 1843 861226

info@silentgliss.co.uk  
www.silentgliss.co.uk

---

## Guarantee Policy

All Silent Gliss hardware systems are made of high grade materials to exacting specifications. This enables Silent Gliss to offer a 5-year guarantee providing free of charge replacement parts should any system – including motorised systems – prove defective within 5 years of installation.

The guarantee is conditional on manufacturer's recommended fitting instructions having been followed during installation and on further condition that prior payment in full for the product has been received by the Company.

This guarantee is in addition to your statutory rights, which are not affected.

We regret that fabrics are subject only to suppliers guarantees.



# Year Guarantee